



# PUBLIC SERVICE ANNOUNCEMENTS

CITY OF GLENDALE PUBLIC LIBRARY  
GLENDALEAZLIBRARY.COM

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## Glendale Public Library Eliminates Fines, Promoting Equitable Access to Resources

Glendale, AZ — [March 28, 2024] — The Glendale Public Library is excited to announce that it is going fines-free, effective immediately. This decision reflects the library's commitment to removing barriers to access and fostering a more inclusive environment for all community members.

By eliminating fines on overdue materials, the Glendale Public Library aims to ensure that everyone in the community can enjoy unrestricted access to its vast collection of books, e-books, audiobooks and other resources. The library recognizes that fines disproportionately impact individuals and families facing financial hardships, hindering their ability to utilize the many, diverse services it offers to educate, inform and entertain the community.

"Libraries are essential community resources, and our priority is to ensure that everyone can benefit from what we have to offer," said Dawn Ferro, Interim Chief Librarian. "By going fines-free, we're removing a significant barrier to access and promoting equitable opportunities for learning, exploration, and enrichment."

In addition to eliminating fines on overdue materials, the Glendale Public Library will waive existing fines on patrons' accounts. This one-time amnesty program allows patrons to return late items without incurring any penalties and regain full access to library services. Patrons with fees on their account for lost items should contact the library to discuss options to reinstate their accounts.

"We want to welcome everyone back to the library without reservations or concerns about overdue fines," added Jean Moreno, Community Services Director. "Our goal is to create a welcoming and inclusive space where everyone feels empowered to explore, learn, and connect with their community."

The decision to go fines-free aligns with the growing trend among libraries around the country to prioritize access and equity. Libraries implementing fines-free policies report positive outcomes, including increased circulation, high patron satisfaction and greater community engagement.

For more information about the Glendale Public Library's fines-free policy and the amnesty program, please visit [www.glendaleazlibrary.com](http://www.glendaleazlibrary.com).

Glendale Public Library is a division of the City of Glendale Community Services Department, which can be reached at 623-930-3590.