

City of Glendale Community Services Department Code of Conduct Policy

The following Code of Conduct is applicable to all who visit or participate in programs, services and activities of the Glendale Community Services Department. Department staff are authorized to take all necessary steps to enforce this Code of Conduct. Noncompliance may result in suspension of all facilities privileges up to 12 months in duration. Refusal to abide by this policy may result in the police being called and violators being prosecuted to the fullest extent of the law.

The following behaviors do not meet accepted facility standards and include:

- 1. Dress code all patrons must be fully dressed, including shirts and shoes.
- 2. Abuse or vandalism of facilities equipment, artwork, furniture, including attempts to interrupt or vandalize the computer system.
- 3. Harassment of staff, volunteers, or patrons. "Harassment" includes using profane and/or obscene language, directing verbal or physical threats toward another person, and engaging in behavior with the sole intent of annoying another person.
- 4. Eating food and drinks are permitted in designated areas, but must be in closable containers and/or have secured lids.
- 5. Gambling, panhandling, soliciting, or loitering.
- 6. Unauthorized use of drugs, alcohol, or tobacco.
- 7. Sleeping or not engaging in activities associated with the legitimate use of the facility while in the building.
- 8. Neglected bodily hygiene. "Neglected bodily hygiene" means bodily hygiene that is offensive as to constitute a nuisance to library staff, volunteers and other patrons.
- 9. Bathing, shaving, washing clothes and hair in the restrooms.
- 10. Use of cell phones or other electronic devices that are audible to others.
- 11. Voyeurism or peeping, exhibitionism or flashing, lewd or lascivious acts.
- 12. Not following signage or verbal communication from staff.
- 13. Any other alleged violations of applicable city, state and federal laws, ordinances and statutes that apply to the facility.

The following items are prohibited from being brought into all public facility:

- a. Illegal drugs, alcohol, dangerous weapons (knives, firearms, explosives), flammable materials
- b. Bicycles, bedrolls, blankets, motorized scooters, and other large articles, without prior approval.
- c. Animals (except for service animals) into the facility.

Revised: 9/1/2015



Glendale Public Library is a division of the City of Glendale Community Services Department: 623-930-3590